

Advocacy & Welfare

Free Legal Advice

Many of the free legal services listed below are available only in NSW. If you're from another state and need assistance finding a service, visit our website <https://www.unelife.com.au/advocacy/legal-assistance/> or contact us at advocacy@une.edu.au, and we'll help you locate one.

Hear Me Out - Complaints

This app helps you to find the correct body in NSW if you wish to make a complaint. It also provides a list of resources if you are looking for legal assistance. <https://www.hearmeout.org.au/>

Know your rights

The Law Society of NSW helps you understand your legal rights and find the best way to resolve your legal issue. <https://www.lawsociety.com.au/for-the-public/know-your-rights>

Community Legal Centres NSW <https://www.clcnsw.org.au/>

Use this legal help finder to find a centre appropriate for your needs: <https://findlegalhelp.clcnsw.org.au/>

Community Legal Centres – National

Community legal centres support tens of thousands of people experiencing financial hardship, social disadvantage, housing issues, domestic or family violence, discrimination, and other legal and social issues every year.

Some of these organisations provide legal assistance to people living in a defined geographic area – these 'generalist' services commonly assist people with civil and family law problems, including fines, credit and debt, parenting orders, family violence and child protection, and victim support.



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There are also 'specialist' services that focus on a particular area of law, or a particular demographic. <https://clcs.org.au/legal-help/>

North West Community Legal Service – Armidale <https://www.nnwcls.org.au/>

CENTRELINK ISSUES

Welfare Rights Centre NSW

Welfare Rights Centre provides legal advice on Centrelink and social security matters to people in NSW. Advice is provided over the phone.

Phone 02 9211 5300 Email sydney@welfarerights.org.au
<https://welfarerightscentre.org.au/>

Advice Intake Line Monday: 9:30am - 12:30pm Wednesday: 9:30am - 12:30pm

Indigenous Australians

Aboriginal Legal Service NSW

"We deliver free, culturally appropriate legal advice, representation, information and referrals for thousands of people each year. We also provide social justice programs and advocate for our people in public, in the media, and in parliament." <https://www.alsnswact.org.au/services>

Under 25's

Youth Law Australia

Providing free, confidential legal information & help for young people under 25 and their advocates Australia wide. Anyone under 25 (and their advocate) can request and receive free and confidential legal advice through the online service that is available 24/7. <https://yla.org.au/>

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WOMENS HELP

Women Women's Legal Service NSW

Women's Legal Services (WLS) NSW is a community legal centre providing women with a range of free community legal services, including legal advice and information, education, training and resources across metropolitan and regional areas of New South Wales.

General Women's Legal Advice Lines

Advice Line: (02) 9749 5533 within Sydney

Rural Free Call Line: 1800 801 501 outside Sydney

TTY for deaf and hearing impaired women: 1800 674 333

General Advice Lines are open: 9.30am - 12.30pm and 1.30pm - 4.30pm
Monday, Tuesday, Thursday and Friday. Advice Lines do not operate on a Wednesday.

Indigenous Women's Legal Contact Line 1800 639 784

This toll-free line is staffed by Aboriginal women, and is open 10:00am - 12.30pm and 1.30pm - 4.00pm Monday, Tuesday, Thursday, and Friday. Advice Lines do not operate on a Wednesday.

Domestic Violence Advice Legal Line for Women

Advice Line: (02) 8745 6999 within Sydney

Rural Free Call Line: 1800 810 784 outside Sydney

TTY Line: 1800 626 267

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Domestic Violence Advice Lines are open 9.30am - 12.30pm and 1.30pm - 4.30pm Monday, Tuesday, Thursday and Friday. Advice Lines do not operate on a Wednesday.

Women needing an interpreter can contact the Telephone Interpreter Service on 131 450 and ask the interpreter to contact us on (02) 9749 7700. We will connect you to a solicitor for free legal advice.

LGBTQI+, Trans and Gender Diverse

Inner City Legal Centre in Sydney provides a state wide legal advice service for the LGBTQI+ community. They provide advice on same sex parenting, surrogacy, de facto relationships, discrimination, homophobic or other violence and vilification, neighbourhood disputes, domestic violence and employment. <https://www.iclc.org.au/our-services/lgbtiq-legal-advice/>

Inner City Legal Centre, in partnership with Dentons, offer the Trans and Gender Diverse Legal Service for transgender and gender diverse people experiencing legal problems. This service takes place one day per fortnight. <https://www.iclc.org.au/our-services/trans-and-gender-diverse-legal-service/>

FAMILY RELATIONSHIP ADVICE LINE – FAMILY LAW ADVICE

What is the Family Relationship Advice Line?

The Family Relationship Advice Line is a national telephone service that helps families affected by relationship or separation issues, including information on parenting arrangements after separation. It can also refer callers to local services that provide assistance.

Who can call the Advice Line?

- Anyone can call the Advice Line about family relationships. This includes parents, grandparents, children, young people, other family members or friends.

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- Other people who may be offering advice or support to families can also ring the Advice Line to get information.

What can I expect when I call?

When you call the Family Relationship Advice Line you will be able to talk to someone who can help you work out what information, support and services you need.

This may include:

- information about services to help maintain healthy relationships
- advice on family separation issues
- information about the family law system
- guidance on developing workable parenting arrangements after family separation
- advice about the impact of conflict on children
- telephone-based Family Dispute Resolution for people who need assistance resolving disputes over parenting arrangements
- referral to Family Relationship Centres and other dispute resolution services, and
- referral to a range of other services to help with family relationship and separation issues.

Referral to other services

During a time of family breakdown, many people are faced with a complex mix of emotional and practical matters.

The Family Relationship Advice Line will help you sort through these issues and refer you to other services that can help. This might include services from Centrelink, the Child Support Agency, or a legal service. It might also include services that can assist with counselling and support for you or the children, or help with accommodation, mental health issues or drug and alcohol abuse problems.

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The Family Relationship Advice Line can also provide assistance and referrals for families dealing with violence or child abuse issues.

<https://www.familyrelationships.gov.au/talk-someone/advice-line>

International Students

Redfern Legal Service provides free and confidential legal advice for International Students enrolled anywhere in NSW. They advise on a broad range of issues including housing, employment, sexual assault and sexual harassment, fines, debts, car accidents, family law, domestic violence and some Subclass 500 visa issues. They also have many self-help resources and tips on their website.

<https://rlc.org.au/what-we-do/ourservices/international-student-legal-service-nsw>

Discrimination and Sexual Harassment

Kingsford Legal Centre provide a NSW state-wide service in the area of Discrimination and Sexual Harassment Law.

<https://www.klc.unsw.edu.au/free-legal-help>

Legal Aid

Legal Aid NSW - LawAccess NSW is a free NSW wide telephone information, referral and advice service open from 9am to 5pm Monday to Friday. All calls are answered by information officers who can explain:

- legal aid policies and services
- how to apply for legal aid
- how to get help with your legal problem

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LawAccess

LawAccess gives referrals to other services and will answer simple legal questions.

Family and civil law advice is available from LawAccess lawyers if a caller can't get into a legal aid office because of the following reasons:

- disability
- distance
- severe disadvantage
- if the matter is considered urgent

LawAccess Legal Help Line Phone: 1300 888 529

Contact us:

Send us an email:
advocacy@une.edu.au

Reach us by phone:
6773 3116

