

Advocacy & Welfare

Course Progression and Tier Levels

UNE Student Support Policy and Procedure and the Progression Process Explained

- Changes to the Commonwealth JRG legislation last year resulted in policy changes at UNE. Now the university must proactively support students to continue their studies.
- The UNE Student Support Policy and Procedure replaces the previous progression/JRG policies and procedures.
- Due to these changes, withdrawing after census and before the last date to withdraw without academic penalty will still be considered insufficient course progression and may result in having restrictions placed on your enrolment. UNE's Student Support Procedures now requires students who are not progressing at a satisfactory rate to be placed on a Tier.

There are four tiers.

Tier 1

The university must check in with you if you are placed on tier 1. This might be as simple as sending you an email to check if you are still wanting to complete the unit.

Students are placed on this tier if:

- they are not engaging with unit material.
- they are finding the unit material too challenging.
- they fail to submit or fail to pass assessments tasks particularly before census date.



Advocacy & Welfare

Tier 2

The university must notify if you are placed on tier 2, advise you that you are at risk of not meeting progression requirements, and make you aware of the support options available to you.

Students are placed on this tier if:

- they have a successful completion rate below 75% over their course or below 50% in a single teaching period – for example if you have passed less than 3 out of 4 units so far, or if you have passed less than 2 out of 4 units in any one trimester;
- they have failed a barrier or compulsory unit, or prac or compulsory field work;
- their GPA is below 2.

Tier 3

The university must notify if you are placed on tier 3, advise you that you are at risk of not meeting progression requirements, make you aware of the support options available to you, and may require you to undertake an Academic Improvement Plan.

Students are placed on this tier if:

- they have a successful completion rate below 75% over their course or below 50% in a single teaching period for a second time;
- they have failed a barrier or compulsory unit, or prac or compulsory field work for a second time;
- their GPA is below 2 for the second time;
- they are at risk of not completing their course within the required time limit

Tier 4

The university must notify you that you are on Tier 4 and then may determine one of the following in relation to your study:

- place a restriction on your enrolment and study load,

Advocacy & Welfare

- place you on probation whereby you must pass your current units or be excluded from the course,
- withdraw you from the course without formal exclusion, and offer an alternative exit pathway if available,
- exclude you from the award for a set period or permanently.

Students are placed on this tier if:

- they have attempted 8 or more units in a Bachelor (4 in lower awards) and have a successful completion rate below 50%;
- they have failed a barrier or compulsory unit, or prac or compulsory field work, which they have previously failed, and no further attempts are permitted;
- they can't complete their course within the required time limit;
- they have failed to comply with a mandatory Academic Improvement Plan;
- they have attempted 8 or more units (4 in lower awards) and have a Grade Point Average below 2.

Exclusion:

If you have been excluded you may appeal the decision. It is very important to submit your appeal before the due date and to contact us with enough time to help!

*****See our factsheet on
Exclusion for unsatisfactory
Course Progression**

Contact us:

Send us an email:
advocacy@une.edu.au

Reach us by phone:
6773 3116

